



CUSTOMER UPDATE

Login Less and Stay More Connected to Campus Wi-Fi

Use Meru's Smart Connect.

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Smart Connect at KBCC

To improve the user experience for staff at KBCC, we have a new application called Smart Connect.. After you login to the **KBCCStaff** Wi-Fi network, you will see a new page. Click on the “Connect to the secure network” button, and the Wi-Fi system will configure your device to connect seamlessly to the Wi-Fi network. The next time you’ll have to login to KBCCStaff again is when the system makes you change your password.



Figure 1 iPhone Smart Connect Page

Smart Connect is a piece of software downloaded to a user’s device that automatically configures the appropriate parameters for each type of device to connect to the network. The experience is slightly different for Windows, Android and Apple devices. The instructions and screenshots that show the Smart Connect process for each type of device that you bring on to campus are in the following sections.

You can choose not to use Smart Connect and continue using the network as you have every day.

When you change your account password, you will have to reconnect to the KBCCStaff wireless network, login, and re download the Smart Connect software so that your new password is embedded in your device. Smart Connect will then reconnect you to the secure network again.

Apple DEVICES

iDevices will have a profile created by Smart Connect on their devices that contains the network connection information. If you have an iPhone, iPad or iPod, the process will look very similar to the following screens:



Figure 2 iPod Staff Login Portal



Figure 4 iPod Smart Connect Configuration Smart Connect screen

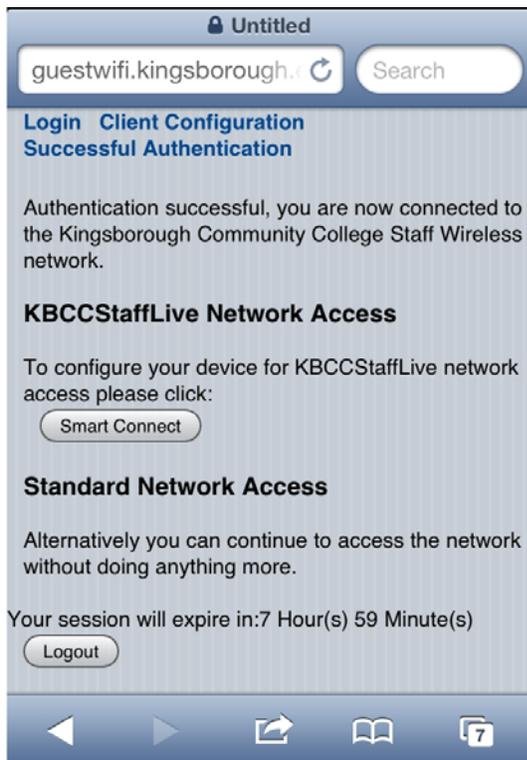


Figure 3 iPod Successful Login Page

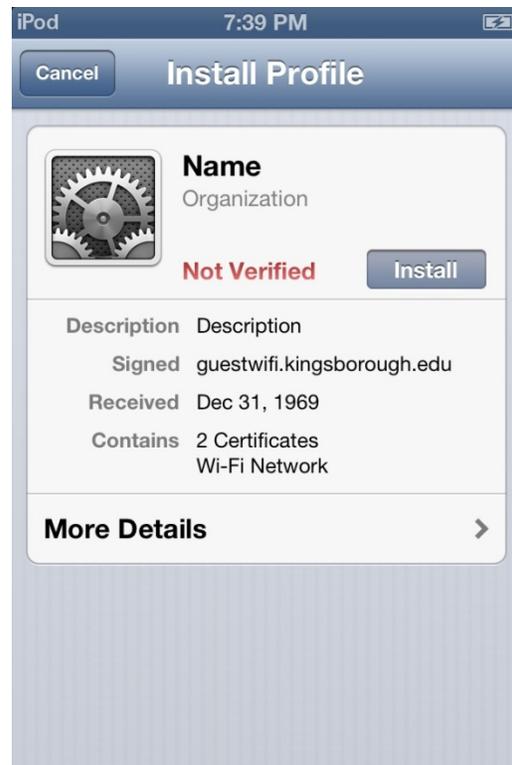


Figure 5 iPod Profile Install Request



Figure 6 Profile Certificate Acceptance



Figure 7 iPod Successful Profile Installation

ANDROID

Devices running Android will be redirected to the Google Play store to download Smart Connect. Clicking on the Smart Connect button after logging in will take you to the Play store to download and install the app. After you download the app, press the back button on your device to get back to the offer page and click the Smart Connect button. The app you just downloaded will launch and configure your device.

The following Smart Connect screenshots take you through the process of offer to reconfiguration.



Figure 8 Staff Portal Android Login

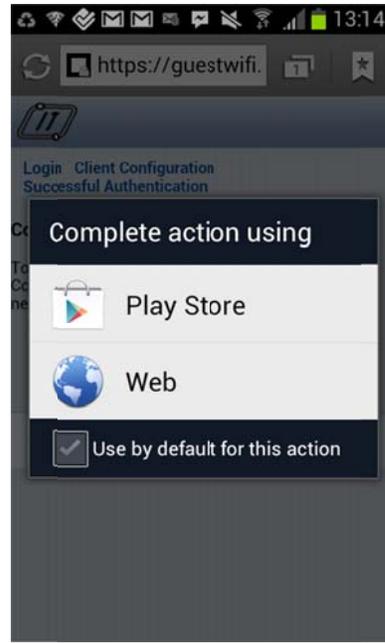


Figure 10 Android Select Google Play Store



Figure 9 Android Smart Connect Offer



Figure 11 Android Smart Connect Reconfiguration

WINDOWS

Windows clients will download the Smart Connect agent from the IDM system directly. The following are Smart Connect screenshots of the process from another customer's network. They take the user through the download and reconfiguration process. You must have Java enabled in your browser for this to work. Internet Explorer and Chrome are recommended.

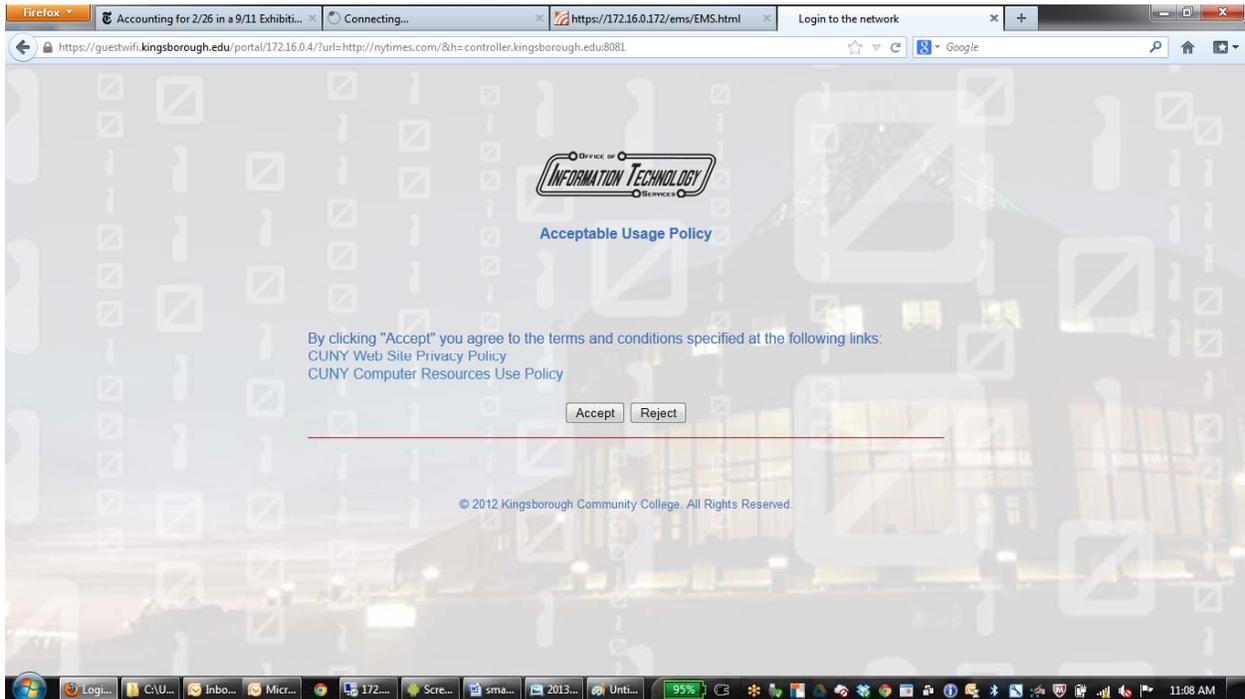


Figure 12 Staff Portal Welcome Screen

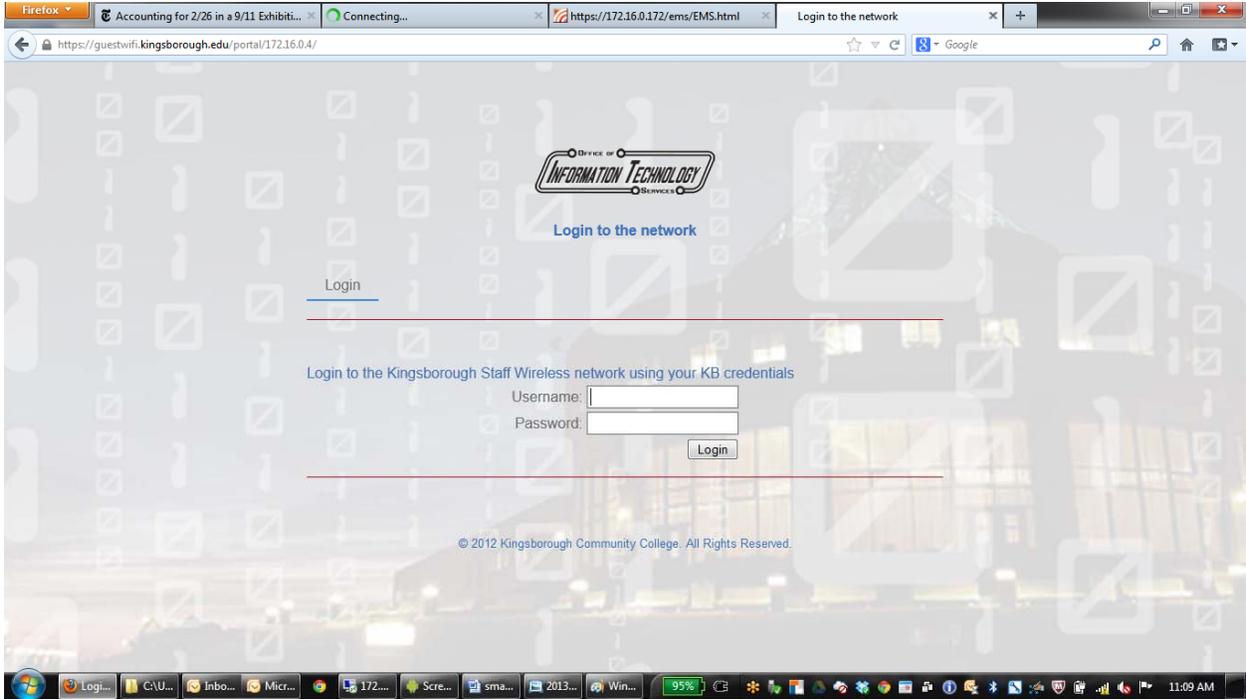


Figure 13 Staff portal Login Screen

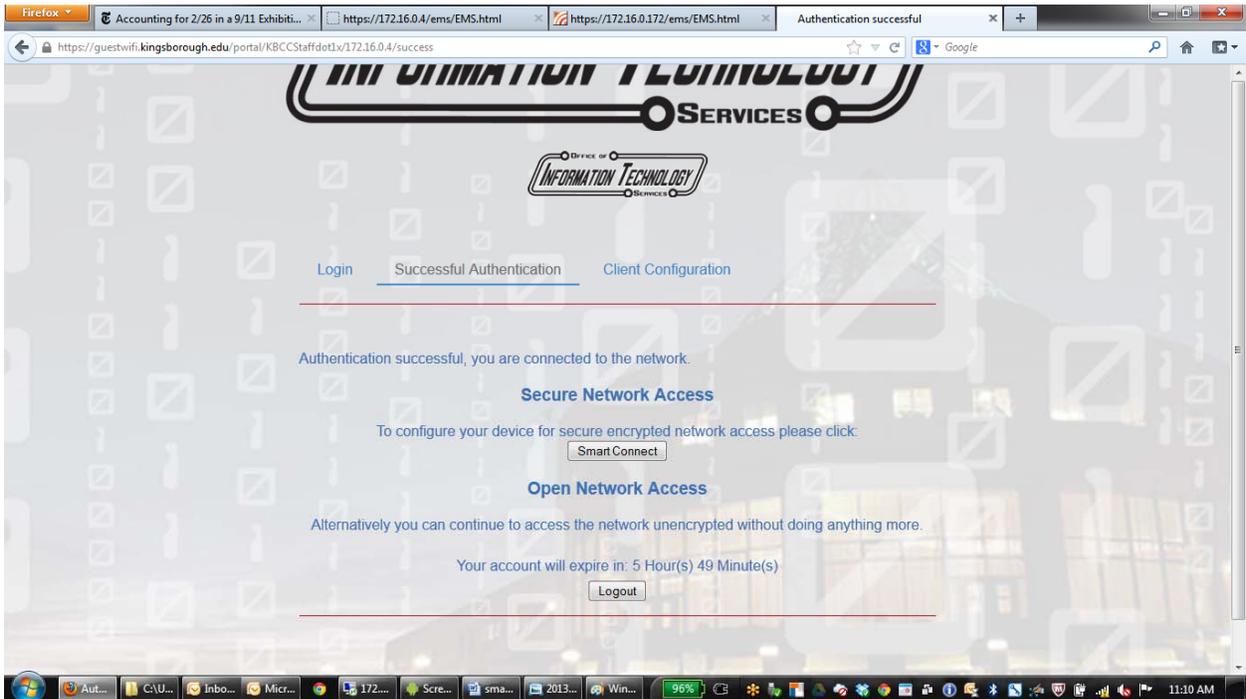


Figure 14 Post Login Smart Connect Offer

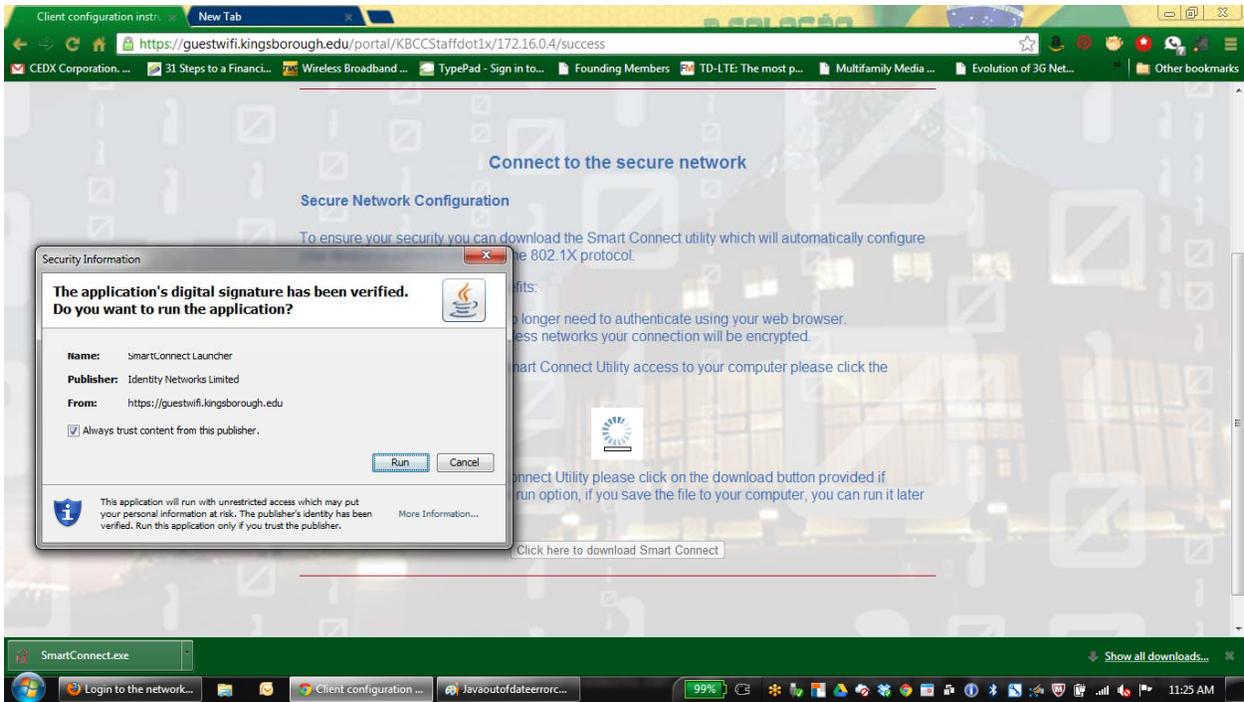


Figure 15 Allow Smart Connect to Run

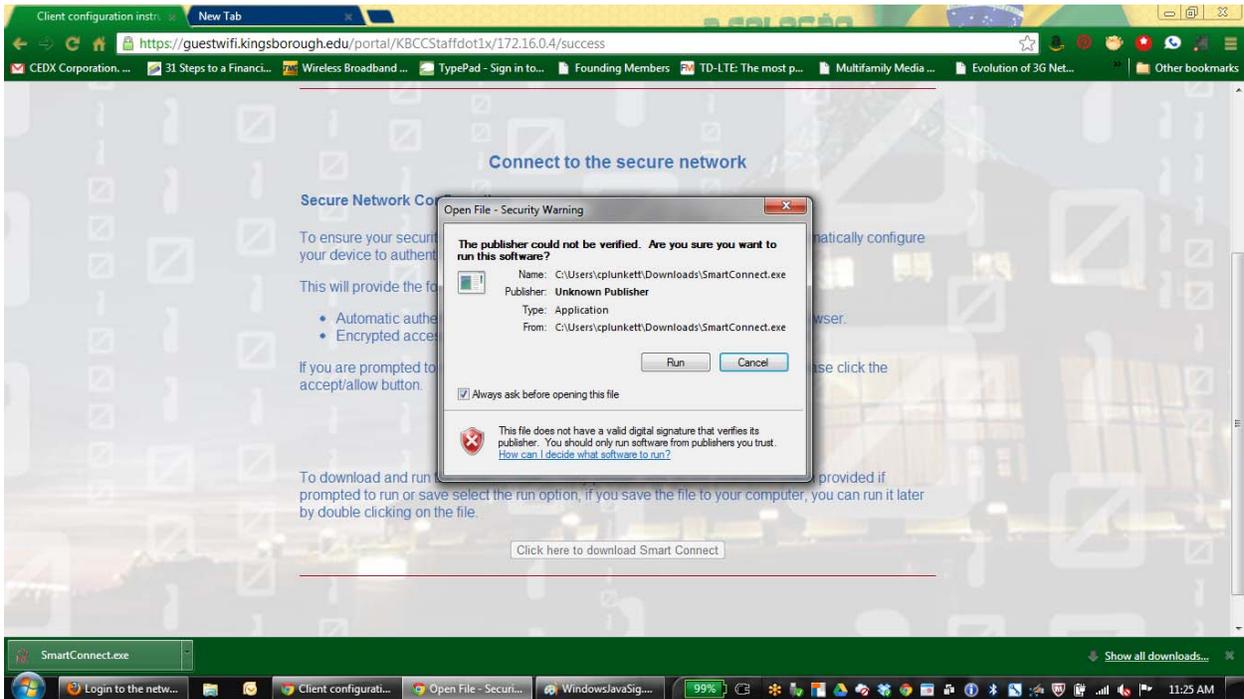


Figure 16 Allow Program to Run

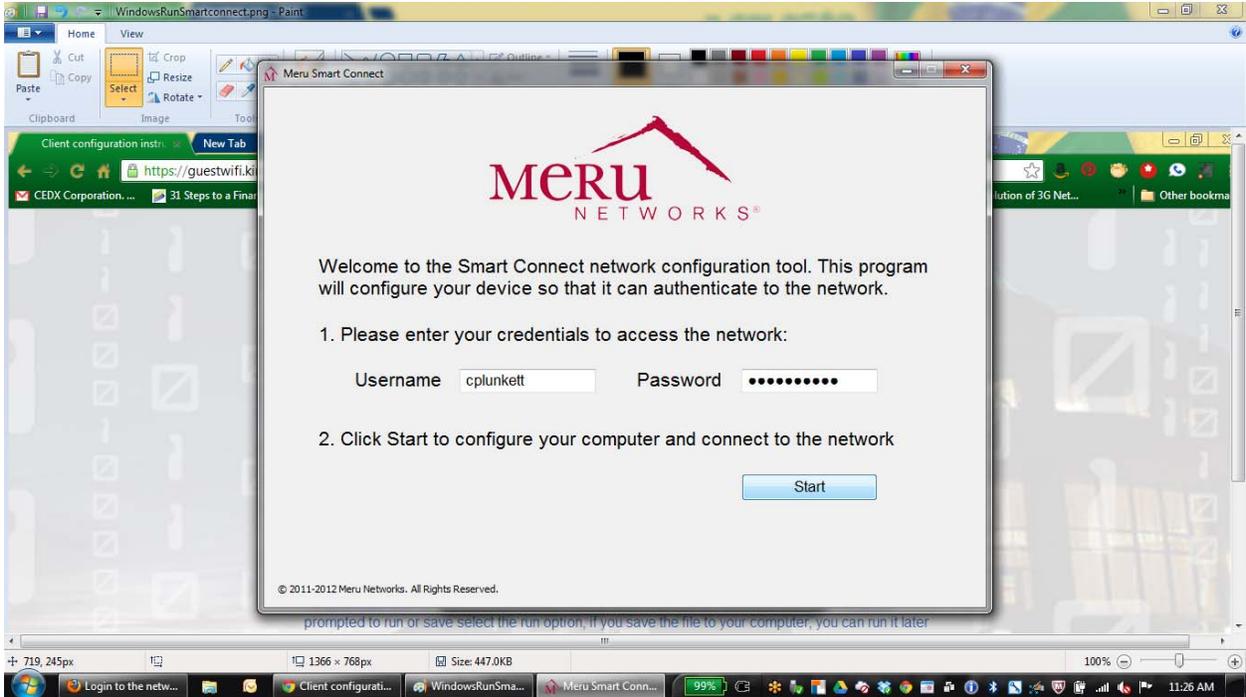


Figure 17 Enter Username And Password

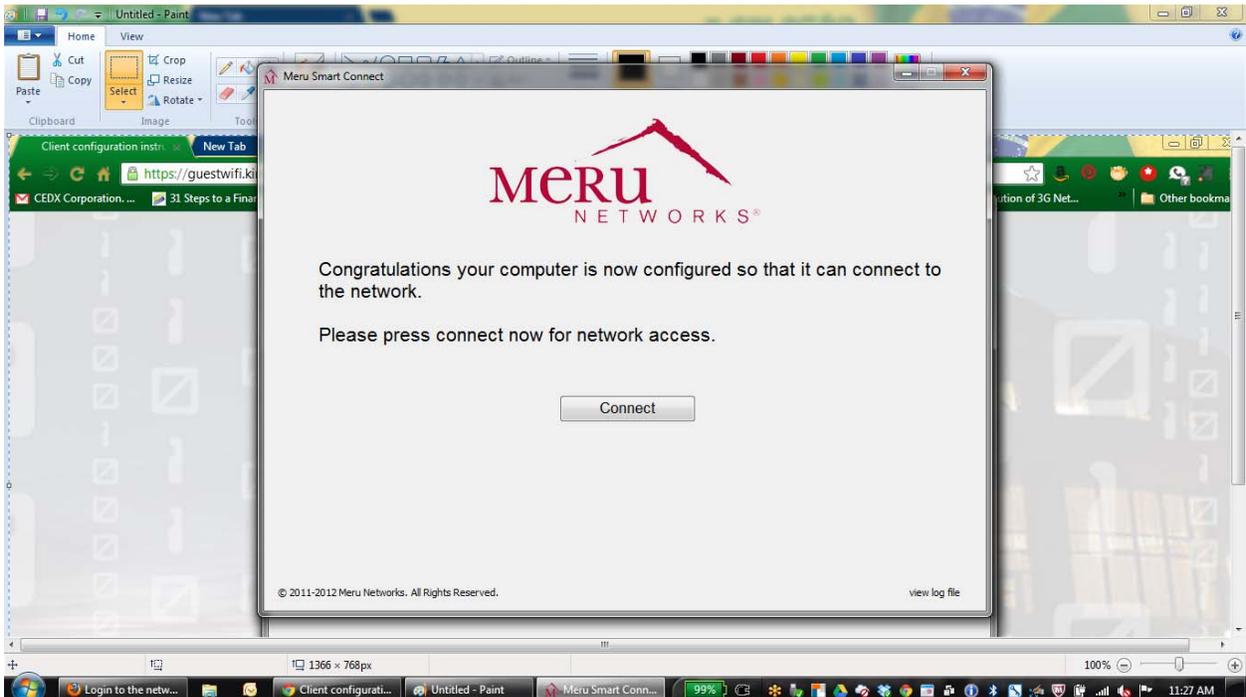


Figure 18 Ready To Connect

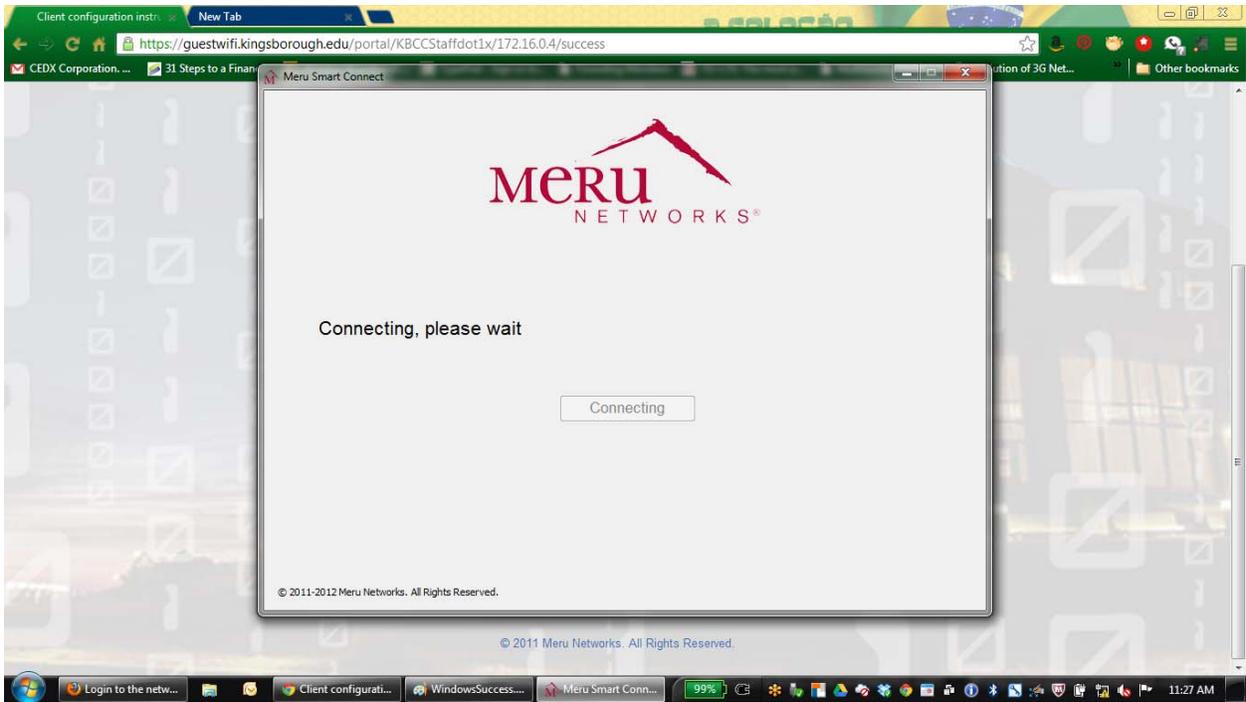


Figure 19 Connecting Progress Screen

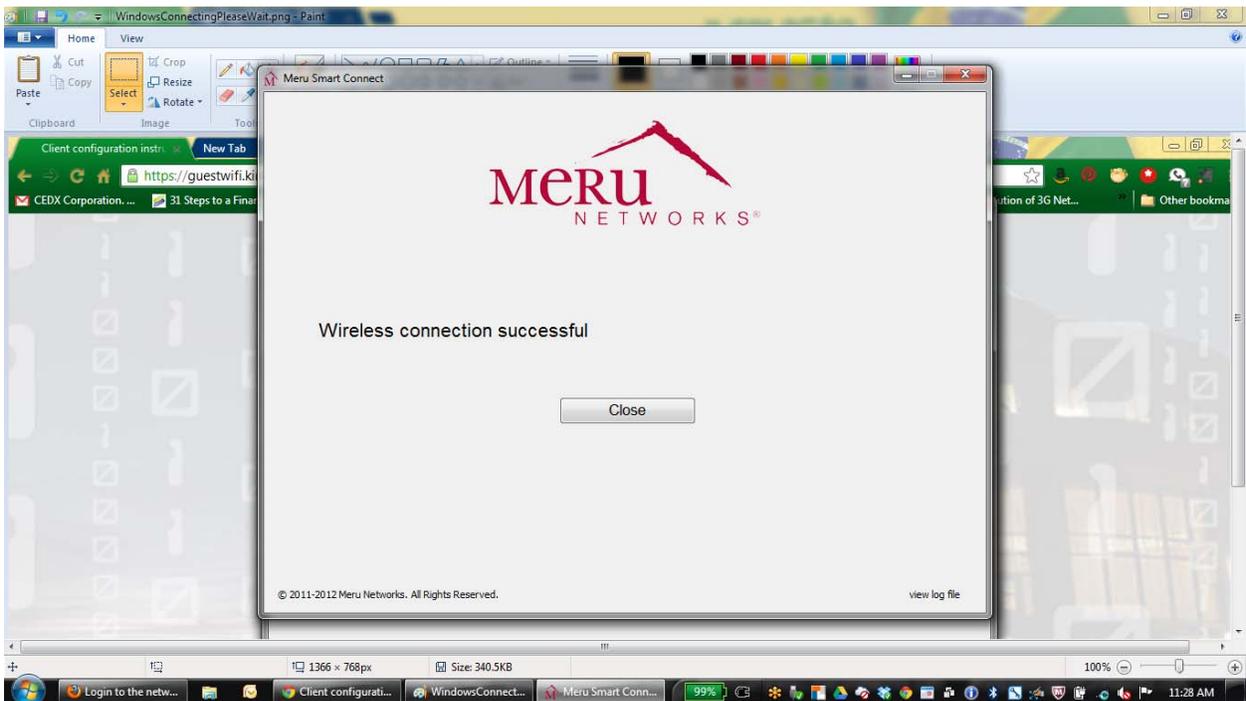


Figure 20 Successful Finish